

BASIX[®] SOLID SURFACE 10-YEAR LIMITED PRODUCT WARRANTY

WARRANTY GUIDELINES:

Basix[®] Surfaces warrants to the original purchaser of Basix[®] Solid Surface sheets and sinks to be free of manufacturing defects for a period of 10 (ten) years after initial installation. Basix[®] Surfaces liability under this warranty is to repair or replace, at their option, such product if the failure is due to a manufacturing defect (as determined by a Basix[®] Surfaces Representative) with normal use based on quality evaluation results. This warranty also applies to Basix[®] Solid Surface product used in commercial applications on or after January 1, 2013.

THE BASIX[®] WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

- Improper fabrication, transportation, handling, or installation of the product purchased.
- Physical or chemical abuse, damage from excessive heat, or breakage not due to a defect in the manufacture of the product.
- Excessive heat means exposure to heat of such a degree that white marks, white rings or cracks appear on the product.
- Chemical abuse includes improper use of cleaning agents such as using bleach or drain cleaner on the product without prompt cleaning.
- Basix[®] product, which has been moved from the original place of installation.
- Vandalism or acts of nature.

This warranty covers seam performance but not appearance. Silicone seams are not covered by this warranty. This warranty does not cover any damage of Basix[®] due to improper installation, used or maintained appliances, which are either built into Basix[®], placed or stored on Basix[®].

This warranty does not apply to moving vehicles such as RV's, motor homes and boats.

This warranty does not apply to floors.

This warranty is for the period of 10 years and is non transferable.

WARRANTY CLAIM PROCEDURES:

To obtain service under this warranty, visit our Basix[®] Website at: www.basixsurfaces.com. Basix[®] Surfaces must be advised in writing of the purported defect(s) prior to the expiration of the warranty period. The customer must furnish to Basix[®] Surfaces the original fabricator or installer's name and current address including proof of original purchase, purchase date and location.