

BASIX[®] SOLID SURFACE 10-YEAR LIMITED PRODUCT WARRANTY

WARRANTY GUIDELINES:

Basix[®] Surfaces warrants to the original purchaser of Basix[®] Solid Surface sheets and sinks to be free of manufacturing defects for a period of 10 (ten) years after initial installation. Basix[®] Surfaces liability under this warranty is to repair or replace, at their option, such product if the failure is due to a manufacturing defect (as determined by a Basix[®] Surfaces Representative) with normal use based on quality evaluation results. This warranty also applies to Basix[®] Solid Surface product used in commercial applications on or after January 1, 2013.

THE BASIX[®] WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

- Improper fabrication, transportation, handling, or installation of the product purchased.
- Physical or chemical abuse, damage from excessive heat, or breakage not due to a defect in the manufacture of the product.
- Excessive heat means exposure to heat of such a degree that white marks, white rings or cracks appear on the product.
- Chemical abuse includes improper use of cleaning agents such as using bleach or drain cleaner on the product without prompt cleaning.
- Basix[®] product, which has been moved from the original place of installation.
- Vandalism or acts of nature.

This warranty covers seam performance but not appearance. Silicone seams are not covered by this warranty. This warranty does not cover any damage of Basix[®] due to improper installation, used or maintained appliances, which are either built into Basix[®], placed or stored on Basix[®].

Failure caused by inadequate support or structural movement is not covered under this warranty.

This warranty does not apply to floors.

This warranty is for the period of 10 years and is non-transferable.

GENERAL OBLIGATIONS:

Basix[®] Surfaces is not responsible for damage or injury caused in whole or in part by weather or climate, job site conditions, architectural and engineering design, structural movement or settling, acts of vandalism, or accidents. The obligation of Basix[®] Surfaces under this warranty is limited only to the repair or replacement of the Basix[®] Surfaces product covered by this warranty, not including necessary labor charges needed to repair, remove or replace the product. Basix[®] Surfaces will repair or replace material only for the area of the installation that is determined by Basix[®] Surfaces or its warranty service agent to be defective.

The consumer will be responsible for any other costs associated with or arising from the repair or replacement. Such repairs include, but are not limited to, repairs to cabinets, backsplash, appliances, wall surfaces, paint, wallpaper, and tiles. Removal of cabinets, storage bins and food

garages or backsplashes to allow access to the Basix® Surfaces product for repair or replacement, as well as costs incurred to enable access to plumbing and electrical connections are not covered under this warranty.

Your original warranty will continue for the duration of the original ten-year period from the original installation date.

The warranty period does not begin anew from the date of any repair or replacement. Except as provided in this limited warranty, Basix® Surfaces shall not be liable in either fault or contract for any loss of direct, consequential, or incidental damages arising out of the use or inability to use the product in residential applications covered by this warranty. Basix® Surfaces makes no other warranty, representation, or guarantee, expressly or Replaces Warranty effective date June 1, 2015 implied, with respect to its products, except as explicitly stated herein.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or in Canada from province to province. This is the only warranty made by Basix® Surfaces for Basix® Surfaces. No representative, dealer, salesperson, or any other person is authorized to produce any warranty or promise on behalf of Basix® Surfaces with respect to Basix® Surfaces.

No terms or conditions other than those stated herein or provided by law, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon Basix® Surfaces unless made in writing and signed by an authorized employee of Basix® Surfaces.

Registration:

To register your Basix® Surfaces warranty, go to www.basixsurfaces.com and fill out the warranty form. Keep a printed copy of your completed warranty form for your records. Basix® Surfaces will keep your completed warranty in our warranty database.

WARRANTY CLAIM PROCEDURES:

To obtain service under this warranty, visit our Basix® Website at: www.basixsurfaces.com. Basix® Surfaces must be advised in writing of the purported defect(s) prior to the expiration of the warranty period. The customer must furnish to Basix® Surfaces the original fabricator or installer's name and current address including proof of original purchase, purchase date and location.